



2010 RVA Inaugural National Business Excellence Awards Nomination Form



Nominations close at 5pm on Friday 9 November 2009

The 2010 Inaugural RVA National Business Excellence Awards will recognise, celebrate and promote the outstanding achievements of retirement village operators, developers and businesses providing services to the retirement village industry.

Should you wish to nominate a company, village or individual that you believe is worthy of being considered for an award, please complete this form and return to the Event managers, ICMS Pty Ltd:

By Facsimile: (03) 9682 0288

By Mail: RVA Awards 2010
C/- ICMS Pty Ltd
84 Queensbridge Street
SOUTHBANK VIC 3006

Upon receipt of the completed Nomination Form, ICMS will contact your nominee and advise them of your nomination and provide the Application/Submission document to them directly.

Nominee's Details

Company/Organisation: _____

Mailing Address: _____

State: _____ Postcode: _____

Phone Business: _____ Mobile: _____

Fax: _____

Name: _____

Position: _____

Email: _____

Nominator's Details

Name: _____

Position: _____

Company/Organisation: _____

Position: _____

Mailing Address: _____

State: _____ Postcode: _____

Phone Business: _____ Mobile: _____

Fax: _____

Nomination Accepted (signed by Nominee): _____



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Please tick the category/categories in which you believe your nominee excels

- Award for excellence in design of or within a retirement village – more than three (3) years old
- Award for excellence in design of or within a retirement village - new development less than three (3) years old
- Award for excellence in design of a refurbishment within a retirement village
- Award for excellence in landscape design of a retirement village
- Award for excellence in water resource management in a retirement village
- Award for excellence in energy resource efficiency in a retirement village
- Award for excellence in best practices in environmental sustainable management in a retirement village
- Award for excellence in marketing and promotion of a retirement village(s)
- Award for excellence in training and professional development
- Award for excellence in business best practice within an accredited village or by a group owner operator responsible for multiple accredited RVA member villages
- Award for excellence in innovation in a retirement village. For example:
 - Introduction of a new product or service
 - Introduction of a new process
 - Introduction of a new management or organisational system
 - Installation of major new capital equipment
 - Investment in research and development
 - Upgrading the skill levels of your employees
 - Development of a new environmental benchmark, technique or practice
- Award for excellence in providing a service and/or product to the retirement village industry
- Award for excellence in customer service
- Individual Award - Outstanding contribution
- Longevity in business award
This award will recognise those businesses currently operating that have been providing retirement village services continuously for twenty (20) years or more by the same owner