



## 2010 RVA Inaugural National Business Excellence Awards Expression of Interest Form



To register your Expression of Interest in entering the 2010 Inaugural RVA National Business Excellence Awards, please complete and return this form:

By Facsimile: (03) 9682 0288

By Mail: RVA Awards 2010  
C/- ICMS Pty Ltd  
84 Queensbridge Street  
SOUTHBANK VIC 3006

Upon receipt of the completed Expression of Interest Form, ICMS will provide you with an Application/Submission document.

For further information, please phone (03) 9682 0244

**Entries for the Awards close 5pm on Monday 23 November 2009**

### A. CONTACT INFORMATION : (Please print in block letters)

Title (Prof/Dr/Mr/Ms/Mrs/Miss): \_\_\_\_\_ Given Name: \_\_\_\_\_

Family Name: \_\_\_\_\_

Company/Organisation (if applicable): \_\_\_\_\_

Position: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

\_\_\_\_\_

Country: \_\_\_\_\_

Phone Business: \_\_\_\_\_ Mobile: \_\_\_\_\_

Fax: \_\_\_\_\_

Email: \_\_\_\_\_

### B. Please as appropriate, which Award for Excellence you are considering:

- Award for excellence in design of or within a retirement village – more than three (3) years old
- Award for excellence in design of or within a retirement village - new development less than three (3) years old
- Award for excellence in design of a refurbishment within a retirement village
- Award for excellence in landscape design of a retirement village
- Award for excellence in water resource management in a retirement village



## 2010 RVA Inaugural National Business Excellence Awards Expression of Interest Form



- Award for excellence in energy resource efficiency in a retirement village
- Award for excellence in best practices in environmental sustainable management in a retirement village
- Award for excellence in marketing and promotion of a retirement village(s)
- Award for excellence in training and professional development
- Award for excellence in business best practice within an accredited village or by a group owner operator responsible for multiple accredited RVA member villages
- Award for excellence in innovation in a retirement village. For example:
  - Introduction of a new product or service
  - Introduction of a new process
  - Introduction of a new management or organisational system
  - Installation of major new capital equipment
  - Investment in research and development
  - Upgrading the skill levels of your employees
  - Development of a new environmental benchmark, technique or practice
- Award for excellence in providing a service and/or product to the retirement village industry
- Award for excellence in customer service
- Individual Award - Outstanding contribution
- Longevity in business award  
This award will recognise those businesses currently operating that have been providing retirement village services continuously for twenty (20) years or more by the same owner

### C. CONDITIONS OF ENTRY

It is a condition of entry to the 2010 RVA National Business Excellence Awards that Entrants:

- Agree to abide by the conditions of entry and all other conditions governing the 2010 RVA National Business Excellence Awards, as stated in the Entry Guidelines and Criteria provided.
- Pay the entry fee of \$175.00 (incl. GST) per award submission.
- Are current members of the Retirement Village Association (village, industry, national associate, regional associate or group owner/operators responsible for multiple RVA member villages)
- Have been operating for a minimum of two (2) years at the close of entries on Monday 23 November 2009. (*The award for Excellence in Design of a Retirement Village – New Development less than three (3) years old is exempt from this requirement*)
- Agree that contact information can be provided to third parties providing services and sponsorship to the RVA Awards program and for RVA internal purposes only.